

Student Services Newsletter

September 2023



Popping Up at the Pop-Up Tent!



First-Year Guides Sean Kelly and Margarita Silva Garcia answer questions from students visiting the pop-up tent.

A pop-up tent was used as an information booth, with First-Year Guides assisting students, parents, and visitors, leading up to and during the first days of school. Located near the East Campus bike shed, approximately 950 people were helped with questions ranging from “Where’s the IDC building?” to “How do I get my ID card?” to “How do I add a class?” and much, much more!

First-Year Guides consisted of faculty and staff volunteers, including Rob Brown, Cheryl Brown, Argelia Aguilera, Liz Auchincloss, Lisa Lopez, Olga Jones, Cornelia Alsheimer, Sean Kelly, Jenny

Cooper, Holly Eubank, Sherie Brinley Higgins, Kyle Hernandez, Margarita Silva Garcia, Jennifer Eggertsen, Margaret Prothero, and Becky Saffold.

There was no shortage of swag and candy to give to students and others who made their way to the tent. Plenty of maps were on hand to direct students to their classes, and Enrollment Services supplied sunglasses and pennants. The Well contributed stressballs, and Alondra Lozaro Gonzalez donated granola bars from the Basic Needs Center. A Bingo-style game-card was also created for students to use as their “before semester to do list.”

The booth also made it on KEYT News with John Palminteri, who included it in a segment about SBCC's first day of the fall semester.

https://drive.google.com/file/d/1HtEqGldf7z4ZPR9amfuu5N_fJDTR07EX/view?usp=sharing

The friendly and informative First-Year Guides helped ease students into a new and hopefully successful fall semester!

Assisting Students through Access Days!



Over 170 students received help with completing their application, registering for classes, and other steps to enrollment from August 21st – September 1st during “Access Days.” Many thanks to Jana Garnett and the DSPS staff who generously allowed Access Days to be held in SS-162, the DSPS lab.

Many people from various areas of Student Services helped out with the event, but the absolute “rock star,” someone who was there every day assisting from open to close, was Enrollment Services

Assessment Specialist, Argelia Aguilera. Argelia, with her gentle demeanor, endless patience, and vast knowledge, was crucial to the success of the event. A heartfelt thank you to Argelia and all of the other volunteers who helped with this event!

Actors and Extras Needed!

by Vanessa Pelton



We are getting closer to the production side of the **New Online Orientation** and are looking for actors and/or extras! Please complete this form to volunteer yourself and/or share with others you recommend, including students and student workers, for an opportunity to be featured in the New Online Orientation.

We have 2 opportunities for filming; actors and extras, and scripts will be provided for actors.

[Link to form](#)

Deadline date: Friday, September 23

Filming production - Monday & Tuesday October 2 & 3

REMINDER: Service Area Outcomes (SAO) Retreats: September 8 and 29



The Program Review process is currently being updated and with specific attention to Student Affairs. Student Services managers and faculty leads have been asked to attend two upcoming SAO retreats, to develop a template that is true to- and meaningful to Student Services. If managers or faculty leads cannot attend, they are asked to designate someone in their department who can attend and take a leadership role

in developing the SAOs for Student Services.

Dates/times:

Friday, September 8th from 2:00 to 4:00 pm in WCC 216

and

Friday, September 29th from 2:00 to 4:00 pm in WCC 216

Educational Vision Plan (EVP)

Now that the Strategic Plan is being finalized by the Board of Trustees, SBCC is taking the next steps to develop an Educational Vision Plan (EVP). This work will

be supported by consultants, Darla Cooper and the RP Group. There will be three main workgroups: Academic Affairs, Student Affairs, and the School of Extended Learning. (2) Educational Support Faculty, (2) Classified Staff and (2) ALA managers (plus Student Affairs deans) will be participating in these workgroups. Chantille Marquez, Moises Cardenas (CSEA), Camila Acosta and Linda Beers (ESD Faculty) and Angelica Contreras and Ramon Borunda (ALA) will be participating in the Student Affairs workgroup. We are also hoping for ASG/Student participation as well.

Please don't hesitate to reach out to Paloma if you have any questions regarding the EVP.

Housing Survey



Santa Barbara City College (SBCC) will be launching a student [housing needs survey](#) on **September 13, 2023** with the goal of gathering information to better understand the needs, impacts and housing challenges that specific student populations may be facing.

This anonymous and voluntary fifteen-minute survey will be sent directly to students in order to gather vital feedback. This research will be utilized to better understand the needs of SBCC students as they pertain to student housing. It will allow the College to make informed decisions on how to address these challenges in the future.

SBCC has retained the services of a nationally recognized, independent consulting firm, [Brailsford & Dunlavey](#), to administer the survey. All of the information that students provide will be strictly confidential and no individual responses will be identified.

Study Abroad Program Celebrates Golden Anniversary!

By Carola Smith



learning opportunities!

This year, the SBCC Study Abroad Program celebrates its 50th anniversary! SBCC was one of the first community colleges in California to develop comprehensive study abroad program offerings and has developed an outstanding reputation, achieving state and national recognition for excellence and quality of our programs. Thank you all for your long-standing support and for informing students about these transformative

Welcome New Staff and Faculty!



I am excited to introduce **Fernando Cortes**, our new Dual Enrollment Student Program Advisor.

Before joining SBCC, Fernando served in a variety of related roles, including Student Support Services Specialist, Clerical Assistant, and tutor at the College of the Sequoias.

Fernando graduated Summa Cum Laude with a Bachelor of Arts in Sociology from the University of California of Santa Barbara.

Fernando has experience working with High School partners to assist students through the steps to enrollment. We look forward to having Fernando work with Santa Barbara High School/ Santa Barbara Junior High and Carpinteria High School/Middle School. Fernando will be assisting Carpinteria as they establish a new Early College Program. Please join me in welcoming him to our SBCC team! *(By Angelica Contreras)*



Ricky Sanchez, Student Finance and Accounts Receivable Technician I, is an Oxnard native who recently relocated to Santa Barbara. He comes to SBCC with a background in finance & accounting. He previously worked at CBC FCU as a banker & an Accountant Tech I. Beyond his background in Finance, he also gained extensive experience in mentor/leadership through volunteer programs at Oxnard United Soccer Club, TRIO Upward Bound, & EAOPS. Ricky is also fluent in Spanish and is excited to provide support to our students. On the weekends he does social media marketing & video editing for EXP

Realty. He knows way too many quotes from The Office & in his free time you can catch him riding his motorcycle, at the gym, or playing soccer. Student Finance is thrilled to have him join the team. *(By Brittany Herrera)*



Vanessa Olguin, Academic Counselor: It is such a blessing to be re-introducing myself to you as a new full-time academic counselor! This honor is not lost on me and I want to thank each of you for the integral part that you have played in my development as your colleague and friend!

I started working at SBCC as a part-time SPA in the Express to Success Program in September 2012 while I was completing my doctorate in clinical psychology and taking classes in SBCC's Post-Professional Alcohol and Drug Counseling Program! What can I say, I love learning! In Fall of 2014, I had the opportunity to work in ACC as an adjunct counselor and have been here since then! Outside of SBCC, my husband and I spend our time trying to keep up with our 3 year old Oliver (Ollie)! I am so excited to get started in a few short weeks!



Trevor Hess, Academic Counselor: I am so excited to be returning to Santa Barbara City College as a member of the counseling faculty! I was born and raised in Santa Barbara, and I'm a past student at SBCC. My professional background includes diverse roles in- and outside of higher education. After a four-year stint in Cincinnati, Ohio, I returned to California

in 2011 to begin my Master of Science in Counseling and Guidance (College Student Personnel) at Cal Lutheran University. It was an intern at SBCC during my graduate studies which got me started in community college work, and I am immensely grateful for the knowledge and expertise that was shared with me by SBCC counselors and staff!

For the last six years I have been a full-time counselor at Moorpark College, with a focus on Career Education pathways as well as the amazing students of a grant called STEM Impacto. Prior to that I was an adjunct counselor at Ventura College and SBCC. I am passionate about empowering underrepresented students to succeed in higher ed and beyond. I believe every student deserves the opportunity find their "best-fit" pathway toward a fulfilling a successful career, and to be honored and supported in their journey. My family and I reside in Carpinteria, where I love playing at the beach with my children, ages 2 and 9! Yosemite National Park is my favorite place on earth, and when I have spare time, I enjoy woodworking and riding my Onewheel.



A warm welcome to **Jing Liu**, Director of International Programs who started in her new role on August 1st. Prior to joining SBCC, Jing served in a variety of related roles, including as Assistant Director of International Programs at Miami University, Assistant Dean of the Office of International Programs at Rutgers University, and Study Abroad Program Director at the University of North Carolina - Chapel Hill. Jing brings a wealth of

knowledge and experience within the field of international education and is off to a great start at SBCC. *(By Carola Smith)*



Derrick Banks has more than 20 years of progressive experience in international education, including serving as the SBCC ISSP Director. He has been recognized for his ESL program development, community college counseling, and skills as a college-level psychology instructor. In addition, Derrick earned his community college teaching certification and served as a career counselor and adjunct faculty at Saddleback and Cerritos College. Years ago, Derrick interned as an SBCC Transfer

Academy Counselor and worked as a teacher and college administrator in the United States, Canada, and China. Most recently, Derrick taught at the prestigious Chinese People's Public Securities University in Beijing, China.

Early in his career, Derrick discovered he possessed a desire to learn more about different people, their cultures, and the lands they came from. Upon graduating from college, Mr. Banks decided to find a way to travel the world. He found the perfect job that would allow him to do this. Derrick became employed by Trans-World Airlines (TWA) as a Domestic/International In-Flight Supervisor. Throughout his 12-year career with the airline and over 20 years of experience in international education and counseling, he learned the importance of diversity/sensitivity and how to be respectful of all people and their cultures. In his life span, Mr. Banks has traveled to more than 70 countries and has lived and worked in China, Canada, England, Germany, Ireland, and France. *(By Angela Warren)*



Camila Angeles, Student Worker, University Transfer Center: I was born and raised in Santa Barbara. I am entering my second year here at SBCC as a Communication major and hope to transfer next Fall. I am looking forward to meeting you all!